

HOW AN AWARD WINNING PROPERTY GROUP REGAINED CONTROL OF ITS KEYS

Australian Property Developer's key management was extremely inefficient. Not an ideal situation for any organisation – but especially one that needs to secure a huge volume of keys across an expansive property portfolio.

Although the impact of this inefficiency spread far and wide, the biggest cost was undeniable: people's time.

Employees and contractors were wasting hours travelling (just to collect and return keys from a central location).

Security personnel were escorting people from site to site to keep keys from going astray. And admin staff were constantly on the phone chasing up missing keys.

That's not to mention the double-handling when it came to providing building access, maintenance and cleaning services. And with no way to monitor who had what keys, or when, the threat of a security risk was simply too high.

It was clear they needed Torus. We configured a solution that would give them complete key control across their sites – with significant savings on multiple fronts.

THE CHALLENGE	THE SOLUTION	THE SAVINGS
SCATTERED KEYS AND ACCESS CARDS	\$14K PER SITE (PLUS \$1.2K PER YEAR)	\$80K PER YEAR
<ul style="list-style-type: none"> × Unnecessary travel time × Inability to track missing keys × No way of controlling who is given what keys × Significant security risk due to too many lost keys 	<ul style="list-style-type: none"> + Slashed travel time + Boosted job satisfaction + Manage key access for staff and contractors remotely + Improved security through real-time visibility and accountability 	<ul style="list-style-type: none"> + \$50K a year in reduced labour costs (2.5 hours per day, 6 days a week) + \$30K a year through avoiding key and lock replacements



It's paramount that the organisations we work with add real value to our business. Torus delivered an innovative key solution that took our security and efficiency to new heights.

Regional Facilities Manager | An award winning property group