

EDUCATION



TORUS | CUSTOMER SPOTLIGHT

C·CURE 9000

HOW BOSTON UNIVERSITY OVERCAME DISPARATE SYSTEMS WITH TORUS AND CCURE 9000

Boston University, the biggest university in Massachusetts, has over 37,000 students from 140 countries and more than 10,000 employees. It spans across three campuses and includes 17 schools and colleges.

The security team at Boston University faced challenges in monitoring campus security and operations from a single platform. Despite using a competitor key management system, it lacked tight and reliable integration with CCure 9000. As the information spread across disparate systems, it was difficult to pull reports and posed a risk of misinformation.

Not only this, but it also raised security concerns for university-wide critical assets and forced security personnel to spend hours trying to understand data from multiple systems. The lack of real-time data and integration among various systems led to manual data entry and reconciliation of reports.

The management soon realized they needed a new key management system with seamless integration with CCure 9000. So, they turned to Torus and a total of 10 Torus key cabinets have been installed. Torus + CCure 9000 integrated solution provided the university with a single platform and reduced admin burden. With a single platform, they can now monitor keys and ensure only authorized personnel have access to keys. Moreover, they can trace the last key user in case the equipment is damaged or lost.

THE CHALLENGE

700 KEYS TO MANAGE

- Ineffective key management system
- × Lack of accountability
- × Safety and security risks
- × Wasted time and resources
- × Multiple disparate systems

THE SOLUTION

\$130K UPFRONT (Plus \$6k per year)

- + 10 X Torus cabinets configured and installed.
- + Enterprise solution
- + Management from a single platform (Software House)
- + Real-time alerts via SMS and email
- + Reduced administrative burden

THE SAVINGS

11,972 HOURS PER YEAR

- ✓ ROI = 3 months
- ✓ \$690K in labor efficiency gains
- Reduced down time searching for keys or waiting for keys
- Reduced cost of replacing lost keys



The university management now has consolidated information, accurate data, and effective alarms and monitoring systems. Most importantly, this has instilled confidence in the information they're working with and can see Torus as an asset for the university's security infrastructure.

Director of Security Infrastructure | Minuteman Security and Life Safety

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