GOVERNMENT

HOW SOUTH DAKOTA DoC ACHIEVED A 4.4 MONTH ROI WITH AN INTEGRATED KEY MANAGEMENT

GALLAGHER Security

The mission of the South Dakota Department of Corrections (SD DoC) is to protect citizens by providing safe and secure facilities for offenders.

It is essential that they manage keys securely and efficiently. With no access control for keys in place, the key management process was manual, inefficient, frustrating, and time-consuming. Control room personnel spent hours manually issuing and receiving keys from hundreds of staff and contractors across two shifts, daily.

In addition, there wasn't an audit trial or ability to report on who had what keys at any point in time. Often, critical keys were missing when staff or contractors needed them, with senior personnel being required to locate them.

To gain control over their key management SD DoC turned to Torus and Gallagher Security. We installed 15 Torus cabinets at facilities in the location where the staff and contractors need access to keys. Keys are now available when needed and secured when not. Torus and Gallagher Security delivered an enterprise-grade solution that met the State's strict requirements for data management, security, and segmented administrative roles. Command Centre controls permissions and credentials for every person who has access to keys. Now, the Security Manager(s) only need to maintain personnel records and access permissions within Command Centre. And Torus enables all reporting on key usage events to be performed in Command Centre.

THE CHALLENGE	THE SOLUTION	THE SAVINGS
THOUSANDS OF KEYS	**$300K UPFRONT**	**15,000+ HOURS EVERY YEAR**
✕ Inefficient key management ✕ Frustrated staff & contractors ✕ Lack of audit trail ✕ Wasted staff time everyday	+ 15 Torus cabinets with 100 position cabinets + Integrated Gallagher Command Centre enterprise solution + Improved staff productivity + Detailed reporting and audit trail + Improved security for staff and contractors	✓ ROI = 4.4 months ✓ Tight control and audit trail

> " We no longer need staff members to issue keys before and after every shift. Torus and Gallagher Command Centre provides us with the highest level of security and efficiency for managing our keys.
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> **Technology Systems Director | SD DoC**