TRANSPORT

TRANSCORE®

HOW TRANSCORE GAINED KEY CONTROL AND SAVES 3,500 HOURS EVERY YEAR

TransCore, a leader in the transportation industry, provides innovative, technical solutions and engineering services for next-generation Open Road Tolling and Traffic Management systems. The company operates throughout the U.S. and internationally.

The Operations team at TransCore struggled to manage and control their vehicle keys. Until recently, the vehicle keys were accessed without logging and often not returned on time. This lack of visibility and tracking of key usage compromised the vehicle security and staff safety.

The daily frustration of managing and searching for keys consumed 30% of the administrator's time. With an expanding fleet of vehicles and increasing numbers of personnel, they needed a better way to manage their keys.

Torus not only improved security and safety, but also enhanced operational efficiency. With Torus, keys are always available when they're needed and secured when not in use. Administrators now have constant control over vehicle keys and no longer need to search for lost/misplaced keys. If keys are not returned, real-time notifications are sent from the Torus software – this ensures accountability and that keys are returned. With secure, automated management of keys, TransCore is saving an enormous amount of time every year.

THE CHALLENGE	THE SOLUTION	THE SAVINGS
100 SERVICE VEHICLES TO MANAGE AND TRACK	**$20K PER SITE (Plus $1k per year)**	**3500 HOURS PER YEAR**
× Ineffective manual key management system	+ 1 Torus cabinet configured and installed.	✓ ROI = 3 months
× Employees not following key management procedures	+ Enhanced efficiency and streamlined key management	✓ $100K per year labor efficiency gain across staff and contractors
× Day-to-day key management process consuming daily hours	+ Increased team productivity	✓ Reduced downtime searching for keys or waiting for keys
× Lack of accountability	+ Achieved key control	✓ Reduced cost of replacing lost keys
× Safety and security risks	+ Improved visibility and accountability	✓ Reduced administrative burden

> Torus has provided us with a higher level of security and clarity that we never had before. It has made the management of our vehicles across 400 staff much simpler. Torus eliminated the daily chaos, interruptions, wasted time, and resources that we used to spend on managing and tracking down our keys.
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> **Operations supervisor, TransCore**