

HOW CBRE (ISPT) SAVES 7,748 HOURS EVERY YEAR ACROSS 13 SITES

CBRE is a management partner for the ISPT (Investment Superannuation Property Trust) which owns a \$50 billion portfolio of over 150 properties. These include commercial, retail and logistics assets.

This case study covers 13 sites in Australia (shopping centers, entertainment precincts and lifestyle destinations) that are managed by CBRE. Many people require access to keys every day - contractors, cleaners, security and other personnel.

Previously, each key set was manually issued - a time consuming and frustrating process. It was often not clear who had the keys, where they were and if they were going to be returned. Facility Managers wasted hours handing out keys and travelling to different sites to retrieve them. The audit trail was an inaccurate, handwritten log.

ACAD Security Consultants selected Torus to solve the manifest issues of inefficiency and risk. A Torus cabinet was installed at each site and integrated with the visitor management system. After checking in with the visitor management system, each contractor can access their required keys.

These ISPT facilities now enjoy a seamless key control solution with remote management capability including SMS alerts, reporting and the highest levels of security. CBRE always knows who has which keys at any given time.

THE CHALLENGE	THE SOLUTION	THE SAVINGS
<p>13 SITES, HUNDREDS OF KEYS</p> <ul style="list-style-type: none"> × Lack of control × Lack of accountability × Security risks × Time wasted travelling to sites and manually tracking keys × Frustration and stress 	<p>\$90K UPFRONT PLUS \$13K PER YEAR</p> <ul style="list-style-type: none"> + 13 Torus cabinets configured and installed + Eliminated costs of changing keys & locks + Remote management + Real-time accountability + Increased productivity 	<p>7,748 HOURS PER YEAR ACROSS 13 SITES</p> <ul style="list-style-type: none"> ✓ ROI = 2 months ✓ \$51K a year in reduced labor costs per site ✓ \$6K a year saved on replacing locks and keys per site

“Torus has delivered a sophisticated, reliable solution that has transformed the way we manage keys across our properties. We now have full control over key access across our portfolio, eliminating inefficiencies and security risks that previously caused daily frustrations.”
Facilities Manager | CBRE

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