



COMMERCIAL PROPERTY

 **TORUS** | CUSTOMER SPOTLIGHT

CBRE (ISPT) TRANSFORMS ACCESS CONTROL FOR KEYS WITH AN INTEGRATED KEY MANAGEMENT SYSTEM

CBRE is a management partner for the ISPT (Investment Superannuation Property Trust) which owns a \$50 billion portfolio of over 150 properties. These include commercial, retail and logistics assets.

Key management across multiple sites was inefficient, frustrating, and presented unacceptable security risks. Keys were manually handled by facility managers.

Staff and contractors could access keys without authorization and poor visibility of who had which 'key set' at any point in time. There was a constant risk of keys being lost or stolen.

ACAD Security Consultants determined that there were unacceptable security risks and inefficiency, recommending that ISPT review the available options for a key management solution that would solve the risks and eliminate the wasted time and daily frustrations.

Ideally the solution would integrate with the visitor management system to provide a single source of control for visitors' and contractor compliance including their access to keys.

Torus was selected to deliver the desired solution and a total of 36 Torus cabinets were installed. Torus delivered an integrated key management system which provides a seamless solution for visitors and contractors to access keys. Staff and contractors are benefiting every day from increased efficiency and the CBRE facility managers now have control of their keys and peace of mind. The return on investment (ROI) has been remarkable.

THE CHALLENGE	THE SOLUTION	THE SAVINGS
HUNDREDS OF KEYS	\$485K UPFRONT	21,456 HOURS PER YEAR ACROSS 36 SITES
× Lack of control × Lack of accountability × Security risks × Time wasted travelling to sites and manually tracking keys × Frustration and stress	+ 36 Torus cabinets + Slashed wasted time + Eliminated costs of changing keys & locks + Remote management + Real-time accountability + Increased productivity	✓ ROI = 2 months ✓ \$51K a year in reduced labor costs per site ✓ \$6K a year saved on replacing locks and keys per site



Torus has delivered a sophisticated, reliable solution that has transformed the way we manage keys across our properties. We now have full control over key access across our portfolio, eliminating inefficiencies and security risks that previously caused daily frustrations.

Facilities Manager | CBRE