



# GOVERNMENT

## HOW THE CITY OF GLENDALE IS SAVING 932 HOURS EVERY YEAR

The City of Glendale spans approximately 30.6 square miles with a current population of approximately 203,054 people. Glendale is the fourth largest city in Los Angeles County and is surrounded by Southern California's leading commercial districts.

The key management process was manual and inefficient. Keys were distributed 'by hand' across departments without centralized control. This lack of control made it difficult to track who had which keys and when. As a result, there were significant security risks because keys were regularly unaccounted. The City wanted a key management system with Microsoft Azure Single Sign-On (SSO) integration.

Without proper controls, Glendale's employees and contractors had unrestricted access to critical keys, leading to lost or missing keys and potential security breaches. There was no effective process in place to locate lost keys or prevent keys from leaving the site. This resulted in operational delays for staff and contractors when keys were not available. In addition, the absence of a centralized database contributed to missing data and records, making it impossible to improve operational efficiency.

The management team realized the City needed a new key management system. They selected Torus, installing a Torus 50 position cabinet, controlled by the Torus Software with Azure SSO providing a single platform. It is now easy to monitor keys who has them and ensure that only authorized personnel have access. They can trace the last 'key user' whenever required. This allowed management to quickly address instances of lost, damaged, or misplaced keys. Now that their keys are under control, City of Glendale is saving an enormous amount of time and potential costs every year.

| THE CHALLENGE                                                                                                                                                                                             | THE SOLUTION                                                                                                                                                                                                                                                           | THE SAVINGS                                                                                                                                                                                                                       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 200+ KEYS TO MANAGE                                                                                                                                                                                       | \$17K UPFRONT<br>(Plus \$1k per year software)                                                                                                                                                                                                                         | 932 HOURS PER YEAR                                                                                                                                                                                                                |
| <ul style="list-style-type: none"><li>× Ineffective key management system</li><li>× Lack of accountability</li><li>× Unrestricted key access</li><li>× Keys leaving site</li><li>× Missing data</li></ul> | <ul style="list-style-type: none"><li>+ 1 T50 configured and installed</li><li>+ SSO Microsoft Active directory integration</li><li>+ Management from a single platform</li><li>+ Real-time alerts via SMS and email</li><li>+ Reduced administrative burden</li></ul> | <ul style="list-style-type: none"><li>✓ ROI = 3 months</li><li>✓ 932 hours per year</li><li>✓ \$87,000 per year labor efficiency gain across staff and contractors</li><li>✓ \$14,000 saved on replacing keys and locks</li></ul> |

 Torus has been a game-changer for us. By centralizing our processes into an Azure-integrated solution, it has greatly improved operational efficiency and security.  
**City of Glendale, CA**

Single Sign on Integration



**Microsoft  
Entra ID**